

General Terms and Conditions for participation in online event “Virtual IBU Biathlon World Championships 2021 Pokljuka”

I. About the event and the terms and conditions

The online event “Virtual IBU Biathlon World Championships 2021 Pokljuka” (hereinafter: the online event) is an event in which Zavarovalnica Triglav, d.d. (the organiser of the online event), Miklošičeva cesta 19, Ljubljana, Slovenia, by collecting registration forms via the website <https://www.triglav.si/pokljuka>, in accordance with these General Terms and Conditions, will allow participants to remotely view and cheer on the competitors during the races at the Biathlon World Championships using the Zoom application, and will display their support on the large screens on-site in Pokljuka and in media that record and/or broadcast the events in Pokljuka.

These General Terms and Conditions for participation in the online event (hereinafter: the General Terms and Conditions) set out the procedures and conditions under which participants participate in the online event, part of an individual event or all of the online events as set out in Section II of these General Terms and Conditions.

II. Duration of the event

The online events during the Biathlon World Championships 2021 Pokljuka will be held from 9 February 2021 to 21 February 2021:

- Wednesday, 10 Feb 2021, **mixed relay** at 15.00 CET
- Friday, 12 Feb 2021, **men’s sprint** at 14.30
- Saturday, 13 Feb 2021, **women’s sprint** at 14.30
- Sunday, 14 Feb 2021, **men’s pursuit** at 13.15
- Sunday, 14 Feb 2021, **women’s pursuit** at 15.30
- Tuesday, 16 Feb 2021, **women’s individual** at 12.05
- Wednesday, 17 Feb 2021, **men’s individual** at 14.30
- Thursday, 18 Feb 2021, **single mixed relay** at 15.15
- Saturday, 20 Feb 2021, **women’s relay** at 11.45
- Saturday, 20 Feb 2021, **men’s relay** at 15.00
- Sunday, 21 Feb 2021, **women’s mass start** at 12.30
- Sunday, 21 Feb 2021, **men’s mass start** at 15.15

Schools should register for the online event at: events@biathlon-pokljuka.com *exclusively for the following days:*

Wednesday, 10 Feb 2021, **mixed relay** at 15.00



Friday, 12 Feb 2021, **men's sprint** at 14.30

Tuesday, 16 Feb 2021, **women's individual** at 12.05

Thursday, 18 Feb 2021, **single mixed relay** at 15.15

III. Participating in the event

All natural persons who meet the following conditions may participate in the online event:

- adults
- minors whose parents or legal guardians have registered for their participation in the online event and have submitted a statement of agreement with these General Terms and Conditions and the use of parental controls when adhering to the rules of conduct under these General Terms and Conditions

- they have registered for the online event at <https://www.triglav.si/pokljuka> by
 - entering their personal data (name and surname, email address) and
 - confirming that as a participant in the online event they agree to these General Terms and Conditions

- they have received the consent of the persons with whom they are watching the event for participation in the event and for the public display of their image, or the consent of the legal guardians of minors with whom they are watching the event and whose images could be captured on a webcam while using the Zoom application

- they meet the following **technical requirements**:
 - internet connection
 - device with Zoom app
 - webcam

- they have a Zoom user account

In the event that an individual does not agree with the terms and conditions of participation, they may not participate in the online events.

Consent to processing of data for marketing purposes, which individuals can grant voluntarily via the website <https://www.triglav.si/pokljuka>, is not a condition for participation in any or all of the online events.

IV. Registration procedure

The organiser will collect registration forms for individual or all of the online events on the website <https://www.triglav.si/pokljuka>. The steps for registering for the individual events are listed on the website.



Individuals must register for each of the events listed in Section II separately.

Registration for the virtual events listed above will be open on the website <https://www.triglav.si/pokljuka> no later than **16.00 CET on the day prior to the date of the individual online event** as set out in Section II.

After the expiry of the deadline set out in the previous paragraph, registration will no longer be open for the individual online event.

Participants must complete all of the required fields in the registration form, and must provide truthful information.

Registered individuals who meet the conditions for participation in the online event and who are approved by the organiser will receive a link in their email through which they can join the event via Zoom.

Each registered participant who receives a link at their email address hereby undertakes not to share the link with anyone, and to use it solely on their own electronic device for the purpose of watching and participating in the online event.

V. Confirmation of registration

Participants will be notified of their successful registration for an individual set of events via email at the address provided upon registration.

VI. Rules of conduct and parental controls

By agreeing to these General Terms and Conditions, the participant undertakes to behave in a civilised and respectful manner when using Zoom, and to adhere to the following rules:

- not to share their data on access to or registration for the online event
- not to disclose their own and other people's confidential and sensitive personal data
- not to disclose data for which the participant does not hold an authorisation for publication
- not to incite violence, criminal conduct or the infringement of any national or international law or the rights of any third party whatsoever
- not to use logos, symbols, brands and other intellectual property rights for which they do not hold the owner's consent



- not to post messages with malicious, offensive, indecent, vulgar, slanderous, hostile, threatening, obscene or any other content that could affect other members of the social network or third parties
- not to threaten or intimidate other people
- not to incite other users towards reckless or dangerous conduct
- not to post advertising and promotional messages
- not to post or share political content and views
- not to interfere with others who are using the website
- not to share software viruses, worms, time bombs, corrupted files, Trojan horses or any other computer code, files or software designed or intended to disrupt, disable, overload, impair or limit the performance of any software, hardware, network, server or communications systems or equipment
- not to disturb or obstruct any other Zoom user
- not to use software or automated devices, including but not limited to the use of automated call or querying devices for collecting information from websites, or monitoring or copying in any other manner any part of the website, products and/or services for creating a false identity with the intention of misrepresentation
- not to draft, collect, use, share or in any other manner copy any information on users and/or information on the use of or any other part of the information, and not to send, or provide such information to third parties in any other manner (against payment or free of charge)
- not to use any of our copyrights, brands or domain names as fake domain names for return email addresses
- not to reproduce, duplicate, copy, sell, market, resell or exploit for commercial purposes any part of the website, use of the website or access to the website
- not to publish, publicly present, display or distribute any content to third parties, including through reproduction in any computer network, broadcast or medium
- not to systematically collect and use any content, including the use of any type of data mining or similar methods for collecting and acquiring data; not to create derivative works from the website or its content
- not to frame or use framing techniques that shut down any part of the website (including images found online, or any type of text or the setup/design of any type of page or form on the website)
- not to alter, translate, decompile, reverse engineer or attempt to obtain the source code for the computer systems and other technology used to manage our website in any other manner For purposes of these General Terms and Conditions, the term “reverse engineering” shall include inspection or analysis of the website in order to determine the source code, structure, organisation, internal design, algorithms or devices for encryption of the fundamental technologies used for our website.



Participants may not record any part of the online event without the express written consent of the organiser.

Parental controls

Participants who attend the online event together with a minor who is their child or ward, or who registered the participation of a minor in the online event and issued a statement of agreement with these General Terms and Conditions and the use of parental controls when adhering to the rules of conduct in accordance with these General Terms and Conditions, shall be obliged to explain the rules of conduct and behaviour at the event to the minor in an age-appropriate manner, and to teach them safe use of the devices that will be used to participate in the online event.

The organiser reserves the right to exclude participants and/or minors who behave contrary to the rules set out in this section, and to block their further participation in the online event.

VII. Organiser's liability

The organiser shall assume no liability for:

- malfunctioning of the online registration for the event and the consequences of its malfunctioning, irrespective of the reasons for the malfunctioning
- malfunctioning of the online registration for the event that is the result of the failure of contractual partners' networks, electricity outages or other technical difficulties that could temporarily disrupt the use of services
- any consequences that the participants may suffer as a result of their participation in the online event
- lost, late or incorrectly routed email, false communications, failure of telephone, satellite or cable hardware or software equipment or lines, internet functionality or technical failure or disrupted, coded, delayed or incorrectly routed transmission, breakdowns, difficulties or any other errors, whether human, mechanical, electronic or network-related in connection with the online event
- any errors, including technical errors, drop-outs, interruptions, breakdowns, delays in operation or any other difficulties in connection with the event, and including technical errors associated with the functionality of the Zoom application or any website or other digital service
- any decision taken by the Pokljuka Organising Committee of the Pokljuka Sports Association, which is the organiser of the World Cup races in Pokljuka and independently takes decisions on the organisation of the event at the event site, i.e. in Pokljuka



- events over which the organiser has no influence (weather, cancellation of World Cup races in Pokljuka, decisions of state bodies, computer virus infections, unlawful conduct, technical defects and other similar events)

Should it not be possible to hold the online events set out in these General Terms and Conditions as planned, in full or in part, due to *force majeure*, or if the organisation or safety of the online event is affected by *force majeure*, the organiser reserves the right to cancel, terminate, change or suspend the organisation and holding of the event at its own discretion.

VIII. Data privacy and protection

Below we provide important information on the processing of personal data in connection with the online event. The organiser shall process the participants' personal data exclusively for the purposes set out in this section, and for purposes that the participant or their legal guardian can specifically and voluntarily accept, and are not a condition for participation in the online event.

- **Categories of personal data, purposes of processing and legal bases**

Upon the completion of an online registration form at <https://www.triglav.si/pokljuka>, the organiser will receive the following information from the individual participant in the online event:

- name, surname, email address
- registration data (time of registration)

The organiser will process the following information in connection with the holding of the event on Zoom:

- email address
- registration data
- participant image, captured via Zoom

The organiser will process the personal data for the following purposes:

- organisation and holding of the virtual event
- confirmation of registration
- administration of Zoom for purposes of holding the online event
- processing specifically and voluntarily agreed to by the participant in the online event

The organiser will store the personal data that it processes for the purposes set out in indents 1 – 3 of the previous paragraph for a period of a further 2 years after the end of the online event on the basis of registering for the event and the acceptance of these General Terms and Conditions, or until the revoking of the consent referred to in indent 4 of the previous paragraph.



Public display

The individual is aware that their image and conduct and the images and conduct of the persons that will be within the reach of their camera will be directly visible on the advertising screens at the site of the race in Pokljuka, and depending on the director's decisions could also be publicly displayed in the direct television broadcast of the World Championship races in Pokljuka. Public display does not include the broadcasting of the audio feeds of individual participants. The organiser reserves the right to use individual still images and video clips of participants' watching and cheering for purposes of publication on the organiser's website and social media, and subsequent promotion of the event, and to store them for 2 years after their creation to that end.

The organiser is not involved in any contractual relationship with the RTV organisations that will conduct and broadcast the World Cup races in Pokljuka and consequently has no influence over their directors' decisions and the public presentation of the recordings, which may include the images and conduct of the individuals participating in the event.

IX. Data users, i.e. third parties

The personal data referred to in this section may be processed for the aforementioned purposes by Interplan, d.o.o., Zg. Pirniče 71C, 1215 Medvode, with which the organiser has signed a cooperation agreement and an agreement on the processing of personal data. Interplan, d.o.o. will provide the organiser with the online stream of the Biathlon World Championships 2021 Pokljuka.

The organiser will hold the online event using the services of Zoom Video Communications, Inc., 55 Almaden Blvd, Suite 600, San Jose, CA 95113, USA, meaning that the sessions will be recorded and that this function cannot be turned off. If the participant already has a Zoom account, they have already accepted Zoom's terms and conditions of use and privacy policy. If the participant has not yet created a Zoom account, they can obtain further information at <https://zoom.us/privacy>.

X. Exercise of rights

Individuals may at any time request access to, amendment, correction or deletion of personal data or request the restriction of processing personal data relating to them, through a written request sent to: Zavarovalnica Triglav, d.d., Marketing Department, Miklošičeva cesta 19, 1000 Ljubljana, Slovenia, or to info@triglav.si, or via the online form available on the organiser's website www.triglav.si.

Supervision of the protection of personal data is conducted by the Information Commissioner of the Republic of Slovenia. The organiser's personal data protection officer can be contacted



at: dpo@triglav.si. More information on personal data protection at Zavarovalnica Triglav can be found in the Privacy Policy, which is available on the company's website www.triglav.si.

XI. Intellectual property rights

By accepting these General Terms and Conditions, the participant in the online event allows the publication, making available to the public, public display and public presentation of their image in still images and video clips of their participation in the online event in all media in the organiser's domain or for promotional purposes, without consideration and without limitations in time. When publishing or using still images and video clips, the organiser undertakes not to alter the fundamental images and not to modify them in a manner that does not correspond to the original.

All data, images and other information on the organiser's online form and websites are subject to copyright or other protection of intellectual property rights, as set out in the relevant legal regulations governing the area of copyrights and intellectual property rights. The organiser shall not transfer other material copyrights or intellectual property rights to users of the online registration form, and shall not grant users the right to use brands, logotypes or the corporate identity owned or held by the organiser. The user may not make copies of the online registration form.

The owner of the broadcast rights is RTV Slovenija, with which the organiser the Pokljuka Sports Association has an agreement on the use of the TV signal.

XII. Resolution of complaints

All complaints should be addressed to: marketing@triglav.si. The organiser will resolve complaints in accordance with the Rules on the Internal Complaints Procedure, which are available at: <https://www.triglav.si/pritozbeni-postopek>.

XIII. Final provisions

The General Terms and Conditions of the online event will be available to participants throughout the online event at: <https://www.triglav.si/pokljuka> and published on the triglav.si website.

The organiser reserves the right, pursuant to the provisions of the Code of Obligations, to change these General Terms and Conditions at any time, or cancel the registration procedure for the online event early or not to conduct it, if so required due to technical, organisational or commercial reasons, reasons arising among the public, or other reasons set out in these General Terms and Conditions.



These General Terms and Conditions shall enter into force on 28 January 2021.

Ljubljana, on: 28 January 2021

Zavarovalnica Triglav